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# How do I access my QRUR?

Understanding Your Annual Quality and Resource Use Report

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## ★ Accessing your QRUR

- Access your QRUR on behalf of a group or solo practitioner by visiting <https://portal.cms.gov>
- Must use an Enterprise Identity Management (EIDM) account with one of the following roles in the Physician Quality and Value Programs application:
  - For a solo practitioner  
*(TIN with only 1 National Provider Identification (NPI) that bills under the TIN)*
    - Individual Practitioner
    - Individual Practitioner Representative
  - For a group with 2 or more eligible professionals  
*(TIN with 2 or more NPIs that bill under the TIN)*
    - Security Official
    - Group Representative



- Your EIDM account will allow you to access your TIN's Annual QRURs, Mid-year QRURs, Supplemental QRURs, and PQRS Feedback Reports
- Click [here](#) for information from CMS on how to obtain an EIDM account



# ★ Accessing the 2015 Annual QRUR

- Visit the [CMS Enterprise Portal](#) and select "Login to CMS Secure Portal"

The screenshot shows the CMS.gov Enterprise Portal interface. At the top, there is a navigation bar with links for Home, About CMS, Newsroom, Help & FAQs, Email, and Print. Below this is a search bar and a 'Search CMS.gov' button. The main content area features a large banner with the text 'Welcome to CMS Enterprise Portal' and a description: 'The CMS Enterprise Portal is a gateway being offered to allow the public to access a number of systems related to Medicare Advantage, Prescription Drug, and other CMS programs.' To the right of this banner is a 'CMS Secure Portal' section with a red arrow pointing to a 'Login to CMS Secure Portal' button. Below the login button are links for 'Forgot User ID?', 'Forgot Password?', and 'New User Registration'. At the bottom of the page, there is a 'Get E-Mail Alerts' section with a 'Get Email Updates' button and links for 'Already a subscriber?', 'Manage Your Subscriptions', and 'Privacy Policy'. The footer includes the text 'CMS Provides Health Coverage for 100 Million People...' and a 'Medicare.gov' logo.



- Read and accept the “Terms and Conditions”
- Enter your EIDM “User ID” and click “Next”

Welcome to CMS Enterprise Portal

User ID



[Forgot User ID?](#)  
Need an account? Click the link - [New user registration](#)



- Enter your EIDM “Password” and Multi-Factor Authentication Process “(MFA) Device Type.” Click “Send”

*Your MFA Device is the phone, computer or e-mail that you registered as your MFA device when you initially requested access through the Physician Quality and Value Programs account.*

*Select the same “MFA Device Type” that you chose during your initial account set-up, otherwise you will not be able to complete the MFA process.*

*You will only be able to receive your “Security Code” if your MFA device is:*

- Text Message-Short Message (SMS)
- Interactive Voice Response (IVR)
- Email

→ Password: ●●●●●●

→ MFA Device Type: E-mail → Send

Success

Security Code: 564123

Log In Cancel

[Forgot Password?](#)  
[Unable to Access Security Code?](#)  
[Register MFA Device](#)



- Your "Security Code" will be sent to your MFA device. Once received, enter your "Security Code" and click "Log In"

**Enter Security Code**

A Security Code is required to complete your login.

To retrieve a Security Code, please select the Phone, Computer, or E-mail that you registered as your Multi-Factor Authentication(MFA) device when you originally requested access, from the MFA Device Type dropdown menu below.

Security Codes expire, be sure to enter your Security Code promptly.

**Unable to Access Security Code?**

If you are unable to access a Security Code, you may use the "Unable To Access Security Code?" link. To use this link you will be directed away from this page. For security purposes, you will be prompted to answer your challenge questions before the Security Code is generated. The Security Code will be sent to the email address in your profile. You will be required to login again with your User ID, Password and Security Code. You may also call your Application Help Desk to obtain a Security Code.

After you receive the Security Code using this link or from your Help Desk, you must select the 'One-Time Security Code' option from the MFA Device Type dropdown menu.

**Need to Register an MFA Device?**

If you have not registered an MFA device and would like to do so now, you may use the "Register MFA Device" link. For security purposes you will be prompted to login again and answer your challenge questions before registering an MFA device.

Password:

MFA Device Type:

Success

 Security Code:



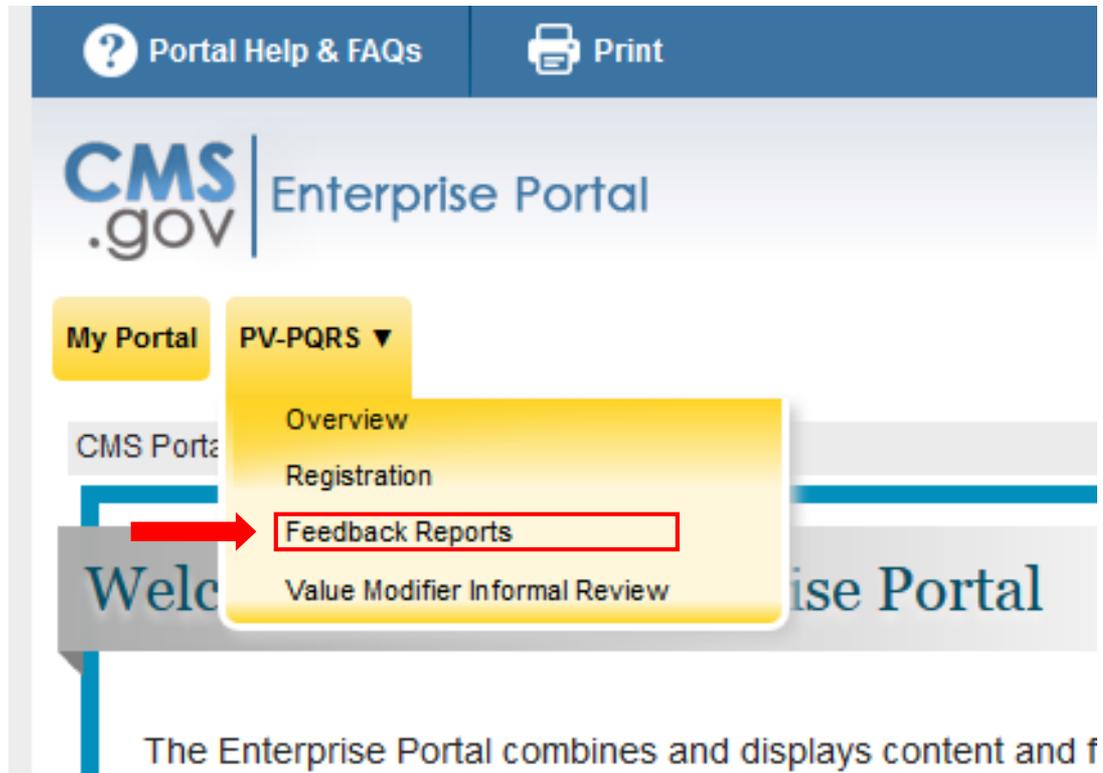
[Forgot Password?](#)

[Unable to Access Security Code?](#)

[Register MFA Device](#)



- Click the "PV-PQRS" tab at the top of the screen and select "Feedback Reports" from the dropdown menu





- Within the Feedback Report, select “2015” and “2015 Annual Quality and Resource Use Report (QRUR)” from the dropdown menus
- Under “Select an Action,” click “View Online”

The screenshot shows the CMS Enterprise Portal interface. At the top, there are links for "Portal Help & FAQs" and "Print". Below the CMS logo, there are navigation buttons for "My Portal", "Business Intelligence", and "PV-PQRS". A breadcrumb trail indicates the current location: "CMS Portal > PV-PQRS 8 > PV-PQRS D2 Feedback Reports". A blue banner reads "Welcome to Physician Value Physician Quality Reporting Portal". Below this, a note states: "A field with an asterisk (\*) before denotes it is a required field." There are three dropdown menus, each with a red arrow pointing to it:

- \*Select a Year: 2015
- \*Select a Report: 2015 Annual Quality and Resource Use Report (QRUR)
- \*Select an Action: View Online



- Review the "Attestation Message" and select the purpose of your data use. Then click "I Confirm"

**\*I plan to use this data in my capacity as a:**  
(Must select one box)

**HIPAA Covered Entity (CE) provider**  
I need to use this information in my work for care coordination and quality improvement purposes that fall within the first and/or second paragraphs of the HIPAA Privacy Rule definition of "Health Care Operations," and I confirm that my request constitutes the "minimum necessary" data to accomplish these purposes.

**Business Associate (BA) of HIPAA CE(s) in accordance with a valid HIPAA Business Associate Agreement that allows us to request individually Identifiable Health Information (IIHI) for use in care coordination and quality work on behalf of the HIPAA CE(s).**  
I need to use this information in my work for care coordination and quality improvement purposes that fall within the first and/or second paragraphs of the HIPAA Privacy Rule definition of "Health Care Operations" on behalf of the HIPAA CE(s), and I confirm that my request constitutes the "minimum necessary" data to accomplish these purposes.

**Neither of the above or I do not know.**  
Please contact the Physician Value Help Desk at 1-888-734-6433 if you need further assistance.



- The screen will show the TINs associated with your EIDM account
- To select a TIN, double-click on the TIN from the “Available” column. This will move the desired TIN to the “Selected” column

*You may only select one TIN at a time to retrieve the 2015 Annual QRUR*

*For improved search results, enter the last four digits of the TIN in the “Search for” box*

**TIN (Required)**

Select a TIN

This prompt allows only one selection.

Search for:   Match case

Available:

- BFQPJW JDJHPWJ FXXTNHFYJX QQH:5654
- BFQPJW KFRNQD HMNWTQWFHYNH, QH:4665
- BFQPJW KFRNQD MJFQYMHPWJ, QH:3517
- BFQPJW KFRNQD RJQNHNSJ QQH:4691
- BFQPJW NSYJWSFQ RJQNHNSJ HQNSNH QF:2950
- BFQPJW QDJWQD:5082

Selected:

- BFQQFHJ XYJ

1 - 1000 of 310184



- Once your TIN is selected, click “Run Document”

**TIN (Required)**

Select a TIN

This prompt allows only one selection.

Search for:   Match case

Available:

- BFQPJW JDJHFWJ FXTHNFYJX QQH:5654
- BFQPJW KFRNQD HMNWTQWFHYNH, QH:4665
- BFQPJW KFRNQD MJFQYMHFWJ, QQH:3517
- BFQPJW KFRNQD RJQNHNSJ QQH:4691
- BFQPJW NSYJWSFQ RJQNHNSJ HQNSNH QF:2950
- BFQPJW QDJWQD:5082

Selected:

- BFQQFHJ XYJ

Report Message Name:

The screenshot shows a dialog box for selecting a TIN. The 'Available' list contains several TINs, with 'BFQPJW QDJWQD:5082' highlighted and a red arrow pointing to it. The 'Selected' list contains 'BFQQFHJ XYJ'. At the bottom, the 'Report Message Name' is '2015 Quality and Resource Use Report (QRUR)'. A red arrow points to the 'Run Document' button.



## ★ Next Steps

### *[Read ASPS's How do I read my QRUR?](#)*

- Click [here](#) to visit the CMS Enterprise Portal
- Click [here](#) for more step-by-step instruction from CMS on accessing and navigating the 2015 Annual QRUR



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## *Technical Assistance*

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For QRUR and VM questions or to provide feedback on the content and format of the QRUR, contact the **Physician Value Help Desk:**

Phone: 1-888-734-6433 (select option 3)

Monday – Friday: 8:00 am – 8:00 pm EST

Email: [pvhelpdesk@cms.hhs.gov](mailto:pvhelpdesk@cms.hhs.gov)

For PQRS and EIDM questions, contact the **QualityNet Help Desk:**

Phone: 1-866-288-8912

Monday – Friday: 8:00 am – 8:00 pm EST

Email: [gnetssupport@hcqis.org](mailto:gnetssupport@hcqis.org)



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***Supplemental Documents***

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# ★ Understanding Your QRUR

## [How to understand your 2015 Annual QRUR](#)

*Provides tips on how solo practitioners and groups can use the 2015 Annual QRUR. Includes accompanying tables to understand performance and to improve quality of care, streamline resource use, and identify care coordination opportunities for beneficiaries.*

## [Questions and Answers about the 2015 QRUR and the 2017 Value Modifier \(VM\)](#)

*Presents frequently asked questions (FAQs) and answers that groups and solo practitioners may have about the 2015 Mid-Year and Annual QRURs, as well as the 2017 Value Modifier.*

## [Sample 2015 Annual QRUR \(Medical Practice A\)](#)

*Represents a sample 2015 Annual QRUR for a group with 10 or more EPs subject to the 2017 Value Modifier and for which CMS was able to calculate quality and cost composite scores. This group received a neutral payment adjustment under quality-tiering and did not participate in the Shared Savings Program in 2015.*

## [Sample 2015 Annual QRUR \(Medical Practice B\)](#)

*Represents a sample 2015 Annual QRUR for a group with 10 or more EPs subject to the 2017 Value Modifier and for which CMS was able to calculate quality and cost composite scores. This group received an upward payment adjustment under quality-tiering and participated in the Shared Savings Program in 2015.*



## ★ Understanding Your EIDM User ID

EIDM represents your Enterprise Identity Management (EIDM) user ID

To sign up for a new EIDM account, modify an existing EIDM account to add the correct role, or reset an EIDM account password (every 60 days), visit the CMS Enterprise portal at <https://portal.cms.gov>.

Click [here](#) for step-by-step instructions on setting up an EIDM

If you would like to know whether an individual has been granted access your TIN's QRUR, contact the QualityNet Help Desk and provide the name and number of the TIN.

phone: 1-866-288-8912

email: [qnetsupport@hcqis.org](mailto:qnetsupport@hcqis.org)