



Members of the American Society of Plastic Surgeons,

We at Tiger Aesthetics are proud to continue the positive legacy Sientra® has forged in the aesthetics industry. Following the acquisition of Sientra last month, we feel it's important to demonstrate our commitment to this industry and share some more about who we are as a company. To that end, we will host an introductory webinar and Q&A with Tiger Aesthetics Leadership on May 28th and June 4th for all interested customers and surgeons (learn more at <https://sientra.com/for-us-surgeons/tiger-introduction-webinar>).

Here are some key facts about Tiger Aesthetics and Sientra implants as we enter the market:

1. **The Platinum20® warranty remains unchanged.** With our unwavering confidence in Sientra implants' unrivaled safety profile, Tiger Aesthetics will honor and continue to offer the same Sientra 20-year warranty for all gel implants at no cost to you or your patients. This will allow our customers to provide Sientra gel implant patients with the industry's longest and most comprehensive warranty. As part of this commitment to patients, we have assumed warranty obligations for ALL Sientra patients, both pre-and-post acquisition.
2. **The Sientra production facility remains a key part of our Made in the USA implant manufacturing strategy.** Tiger Aesthetics is relocating the Sientra brand headquarters from Irvine California to Franklin, Wisconsin, our primary Sientra manufacturing site.
3. **We believe in simplicity and flexibility when it comes to purchasing.** With that in mind, we'll enact a PPO billing model for most customers where we no longer invoice by shipment, but instead invoice what gets used in surgery. Order a suitable range of products and simply return anything unused.
4. **Orders can continue to be placed through your local Sientra sales representative** or by contacting our customer experience team at (888) 788-0808 or customer.experience@sientra.com.
5. **Tiger Aesthetics remains committed to Sientra's customers and will honor all properly reconciled and legitimate customer credits.** We are working diligently to address any and all reconciled and legitimate credits with our customers.

We are a privately-owned manufacturer of cell and tissue products and medical devices. We are committed to delivering new, cutting-edge products that meet the evolving needs of aesthetic practitioners and their patients. We're thrilled to work together with you to build the future of regenerative aesthetics.

We welcome you to contact us directly with any questions or concerns! (oliverb@tigerbios.com scottm@tigerbios.com).

Thank you for your continued trust and partnership.

All the Best!

Oliver Burckhardt and Scott Madden

Co-CEOs, Tiger Aesthetics